| Estatística | Disponibilidade das interfaces IP- <br> Instituição de Pagamento (EBA GL 3.2) | Downtime dos interfaces IP Instituição de Pagamento (EBA GL 3.2) | Disponibilidade das API PSD2 (EBA GL 2.2) | Downtime das API PSD2 (EBA GL 2.2) | $\begin{aligned} & \text { Performance } \\ & \text { PISP } \\ & \text { (EBA GL } 2.3 \text { a) } \end{aligned}$ | Performance PISP <br> - Componente IP (Instituição de Pagamento) | Performance AISP <br> - (EBA GL 2.3 b) | Performance AISP <br> - Componente IP (Instituição de Pagamento) | Taxa de Erro nas respostas <br> - Responsabilidade TPP |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| SLA | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| Periodo | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |


| 2023-10-01 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2023-10-02 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-03 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-04 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-05 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-06 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-07 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-08 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-09 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-10 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-11 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-12 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-13 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-14 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-15 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-16 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-17 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-18 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-19 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-20 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-21 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-22 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-23 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-24 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |


| 2023-10-25 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2023-10-26 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-27 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-28 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-29 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-30 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-10-31 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-01 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-02 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-03 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-04 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-05 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-06 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-07 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-08 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-09 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-10 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-11 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-12 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-13 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-14 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-15 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-16 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-17 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-18 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-19 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-20 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-21 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-22 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-23 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-24 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |


| 2023-11-25 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2023-11-26 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-27 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-28 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-29 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-11-30 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-01 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-02 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-03 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-04 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-05 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-06 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-07 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-08 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-09 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-10 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-11 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-12 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-13 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-14 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-15 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-16 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-17 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-18 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-19 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-20 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-21 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-22 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-23 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-24 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-25 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |


| 2023-12-26 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2023-12-27 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-28 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-29 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-30 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |
| 2023-12-31 | 100\% | 0 | 100\% | 0 | N/A | N/A | N/A | N/A | N/A |

